

MASHUDU LODGE GUEST INFORMATION



Full names of party?	
Contact Number?	
Nationality:	
Name of Company / Profession?	
Email address for all members of party?	

Will this be a special occasion trip?	
Ages of the children in your travelling party?	
Do you have any dietary requirements/ allergies?	
What is your estimated time of arrival at the lodge?	
Where will be arriving from, and do you require directions to be emailed to you?	
<p>Please state that you do AGREE to Mashudu Lodge payment procedures and cancellation policy below:</p> <p>Payment Procedures: 50% deposit to reserve booking Details on how final balance of accommodation will be paid (e.g. EFT, Credit Cards, Cash) must be discussed with Mashudu Lodge Office before arrival</p> <ul style="list-style-type: none"> - Accommodation: Accommodation bookings are to be paid IN FULL, 1 WEEK prior to arrival by EFT or Credit Card and proof emailed to Mashudu Lodge office. <p>Mashudu Lodge only accept payment by EFT if only it is being done direct on site. Mashudu Lodge however has the rights to take a copy of guest cc details before departure.</p> <ul style="list-style-type: none"> - Mashudu Lodge will not allow their guests to leave the premises without completing their final payment/ bill. - Credit Card payment is accepted at the lodge, however this option attracts a 3% - 5% commission fee (Master Card, Visa Cards, Diners Card and American Express). Copy of credit card will be taken for security purposes. <p>Cancellation Policy:</p> <p>Terms and conditions as well as cancellation policy are deemed as being accepted on receipt of the deposit (non-negotiable)</p> <ul style="list-style-type: none"> - Cancellation more than 30 days prior to date of arrival – No Charge - Cancellation less than 30 days prior to arrival – 25% cancellation fee - Cancellation less than 14 days prior to arrival – 50% cancellation fee - Cancellations less than 7 days prior to arrival – 100% cancellation fee <p>Errors and Omissions Excluded</p>	

