



Dear Mashudu Private Game Lodge guest,

As everyone is aware we were closed since April due to Covid-19 and experience a tough time same as a lot of others in the Tourism industry. It is a honour for us to still be able to operate after this dramatic time.

We have the following protocols in place here @ Mashudu:

- The directions provided for timeshare facilities and resorts in the Government Gazette published 17 August 2020 including their detailed requirements for everyone to comply the myriad of health, the health safety of guest and staff and sanitizing protocols which Mashudu Private Game Lodge will ensure at all times for guest and staff
- All activities on the lodge can still function normal but the number of people will be reduces that are allowed to participate
- All people may travel over provincial borders for leisure
- The gate will be locked at 22h00 due to regulations stated by the government for no traveling after 22h00.

Procedures for arrival at the lodge

- all guest must fill in a screening sheet and their temperatures must be taken with check in. (people with a temperature over 37.5 will not be allowed in.
- masks must be worn at all times by guest and staff until the guest has arrived at their accommodation in the bush.
- When entering reception all guest must wear a mask and sanitize.
- No contact with any of our staff is allowed
- Only EFT payments will be accepted unless pre-arranged with management.
- Reception area will be sanitized after each check in
- Check in times will be arranged that no guest will overlap this process
- Check-in time will strictly be from 14h00, No early check-ins

Accommodation

- All accommodation is cleaned and sanitized before the arrival of guest
- No housekeeping will be available during the stay of guest.
- Guest must provide their own towels
- All linen is removed and replaced after check-out5

Pool and boma areas

- Guest must provide their own swimming towels
- Tables and chairs are sanitised every morning
- Only a limited of people are allowed to still ensure that we keep the required social distancing between guest

Kids play areas

- All children's hands must be disinfected before and after playing on the play ground
- Jungle gyms and all equipment in the play area will be disinfected often during the day

To avoid any of the above procedures the attached documentation can be completed and send back.

1. Indemnity form – all persons and their details must be stated on the form
2. Screening form – each person staying at Mashudu must have an individual form
3. Breakage deposit – this form must be completed fully to ensure that we can do a refund

Any further info and queries can be mailed to info@mashudulodge.co.za

We hope to see a lot of you!

Kind regards

Management